

Customer Preparation Procedures for Permentry Installations

Walls: Maximum 40" wide opening in foundation wall, poured concrete walls should be clean, plumb and true, on block wall foundation the first two cores from opening should be filled with mortar. Parging/stucco should have minimal thickness, must be at least 12" from each side of the door opening. Waterproofing must be kept back 12" from opening to ensure proper seal.

Ordering Units: When ordering units, floor thickness above footer should be specified, units now have 12" bottom riser, **site must be accessible** for Tri-Axel truck, our truck **must get within 25' of excavation** to install unit.

Excavation: All excavation must be done PRIOR to our truck arrival, specifications are; 5' left and right of center of wall opening, 3' out level at top of footer and tapered up and out to a minimum of 10' from wall, on a 45 degree angle. Drain tile placement must not extend above the top of the footer.

Backfilling: Backfilling of unit with drain tile to daylight or connected to sump pump system, granular fill 3' to 4' up from footer, then regular fill. Finished grade must be kept a minimum of 2" below concrete casting.

Deliveries: Customer will be called the scheduled working day prior to delivery, if there are any problems: customer is to notify Concrete Step Units, Inc. no later than 6:30am the day of delivery. We have an answering machine to accommodate late calls to our company; office hours are 7:00am to 4:30pm Monday through Friday. Please give the appropriate phone number to verify deliveries to avoid scheduling problems.

Our installers adjust and tighten door's before they leave jobsite, any damage to doors is noted (missing parts, bent door, etc.) and scheduled for repair, any damage to doors after installation, will be INVOICED to contractor.

Request for retrofit and raised units carry NO WARRANTY against leaks.

THERE WILL BE A BACKCHARGE OF \$125.00 FOR ANY JOB NOT READY WHEN OUR INSTALLERS ARRIVE AT JOBSITE, PLUS ANY ZONE CHARGE.

Purchaser agrees to assume full responsibility for towing services, if necessary, and any damages that may occur to private property when deliveries are requested off of public roads.